

## Water Quality Reporting Resources / Information for Residents

Citizens can help report violations or problems they notice in their local streams before more damage and pollution is created. Residents sometimes are the first to recognize “illicit” discharges dumping into or flowing from the storm sewer outfalls.

New Stormwater regulations, from Pennsylvania’s DEP, requires each local municipality to more thoroughly investigate potential illicit discharges (pollutants) into our streams.

You can help by promptly reporting the following events to the authorities listed in the Water Quality Hotline box below:

- Sediment leaving a construction site in Stormwater (your county conservation district)
- Observed pollution event or pollutants in the stream (DEP)
- Clogged or leaking sewer lines (your sewer authority)
- Failing or overflowing sewer effluent from treatment plant (your sewer authority & DEP)
- Spills (DEP spills or PEMA hotlines)
- Illegal dumping activity into water courses (your municipality, DEP)
- Dry weather flows create discharges from outfall pipes into streams after 72 hours or more without rain (your municipality)
- Fish Kills (Fish Commission, DEP)
- Water main breaks (Aqua PA or Chester Water Authority).

Exact locations are required and photographs are helpful!

<u>Item</u>	<u>Phone Number</u>	<u>Hours of Operation / Agency</u>
Water Quality Complaint Hotline (DEP) – Daytime	484-250-5991	Weekdays 8:30 am to 4:30 pm
24 – Hour Water Quality Hotline (DEP)	484-250-5900  or toll free at  1-866-255-5158	24 Hours - including Evenings and Weekends.
Construction Discharge (off-site) of sediment, erosion & other improper controls.	610-892-9484	Delaware County Conservation District.  Please email photos & send full address & directions.

Creeks – Sewage Smell	DCJA 610-876-5523	CDCA Sewer Authority – after hours please call 911. 610-544-9944
Dry weather outfall flows (discharges to streams from outfall pipes after 72 hours of no rain)	Newtown Township 610-356-0200	Weekdays 8:30 am to 4:30 pm
Fish Kills or Illegal Fishing	PA Fish Commission 717-626-0228	DEP Water Quality 484-250-5991
Sanitary Sewer Lines – clogged or leaking	DCJA 610-876-5523	CDCA Sewer Authority – after hours please call 911. 610-544-9944
Spills and Other Emergencies (DEP Hotline)	1-800-541-2050	24 Hours – DEP
Spills and Other Emergencies	1-800-424-7362	PA Emergency Mgmt. Agency
Water Mains – broken	610-525-1402	Aqua Pennsylvania – 24 hours
Water Mains – broken	610-876-8181	Chester Water Authority – 24 hours